



## Profile 15G User Manual

### For Products: Vivid Light Strip

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION. INCORRECT INSTALLATION AND HANDLING CAN VOID YOUR WARRANTY.

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Dynamic White



For More Information Toll Free: 1 (888) 580-6366 Or Visit www.GLLS.com /contact-us/

# Unpacking



#### White Box - Custom Fixtures 65ft (20m) Or Less

Use the extraction channel built into the plastic tray to unpack the fixtures.

This channel ensures that there will be no improper bending or twisting and helps avoid excessive force being applied to the internal components.







Gloves have been provided to avoid smudging the surface of the fixtures.



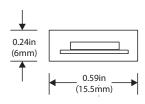
DO NOT attempt to remove the fixtures from the white plastic tray without using the channel.

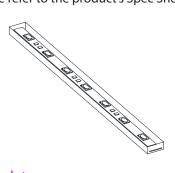


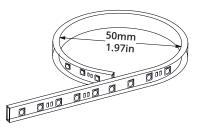


# General Specs

- Operating temperature: -4°F ~ 113°F (-20°C ~ 45°C) (High Voltage: -4°F ~ 95°F (-20°C ~ 35°C))
- Installation (bending) temperature: 32°F ~ 113°F (0°C ~ 45°C)
- For full details and specs please refer to the product's Spec Sheet





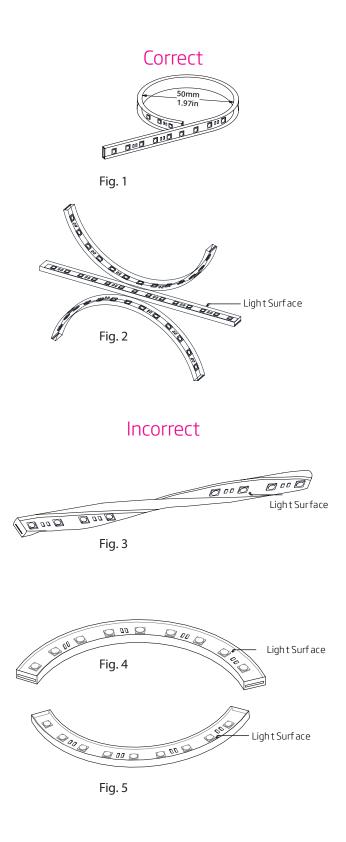


## Light Type 160° Strip Light

Fixture	Color	Working Voltage	Rtd Power	Min. Cuting Unit	Max Run Single Feed	Length Double Feed
RGB (30 LEDs)	RGB	DC 24V CV	1.83W/ft (6W/m)	7.87in (200mm) (6 LEDs)	Seamless: 32.81ft (10m) Snap: 49.21ft (15m)	65.62ft (20m) 98.43ft (30m)
RGB (60 LEDs)	RGB	DC 24V CV	3.66W/ft (12W/m)	3.94in (100mm) (6 LEDs)	Seamless: 22.97ft (7m) Snap: 32.81ft (10m)	45.93ft (14m) 65.62ft (20m)
Static (30 LEDs)	R/A	DC 24V CV	1.22W/ft (4W/m)	13.11in (333mm) (10 LEDs)	59.06ft (18m)	118.11ft (36m)
	G/B/W	DC 24V CV	1.83W/ft (6W/m)	7.87in (200mm) (6 LEDs)	49.21ft (15m)	98.43ft (30m)
Static (60 LEDs)	R/A	DC 24V CV/CC	2.19W/ft (7.2W/m)	6.57in (167mm) (10 LEDs)	49.21ft (15m)	98.43ft (30m)
	G/B/W	DC 24V CV/CC	3.66W/ft (12W/m)	3.94in (100mm) (6 LEDs)	32.81ft (10m)	65.62ft (20m)
Dyn White	WW + W	DC 24V CV	3.66W/ft (12W/m)	3.28in (83.3mm) (6 LEDs)	32.81ft (10m)	65.62ft (20m)
Vivid Pixel	RGB/R/G/ B/A/W	DC 24V CC	3.66W/ft (12W/m)	4.92in (125mm) (7 LEDs)	32.81ft (10m)	65.62ft (20m)
	RGBW	DC 24V CC	4.57W/m (15W/m)	4.92in (125mm) (7 LEDs)	16.40ft (5m)	32.81ft (10m)

# Safety/Warnings

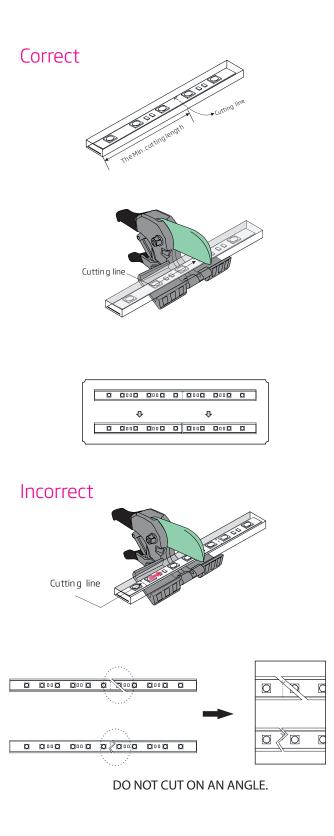
- Before making any cuts, installation, maintenance or connection, be sure the fixture is disconnected!
- Note: all connectors must be assembled correctly to achieve IP67 rating.
- Fixture's rated voltage must match that of the power supply.
- Power supply must be constant voltage.
- Incorrectly cutting this product will damage the fixture.
- Do not power the light for over 30 minutes in coil packaging.
- Do not bend past the minimum diameter (Fig. 1) or twist this fixture (Fig. 3, 5). Doing so will result in damaging the internal circuit board.
- Do not bend the fixture in the opposite direction of its specified bending direction (Fig. 2, 4). Doing so will damage the internal circuit board.
- Do not operate all channels of color changing fixtures simultaneously at full capacity for extended periods of time.
- Do not put undue stress or pull excessively on the cables or injection connectors. This can cause the connectors to detach or fail. (see page 24-27)
- To extend the life of your fixtures, do not operate lights in daylight temperatures exceeding 140°F (60°C). Doing so will decrease the lifespan of the LEDs.



# **Cutting Instructions**

Note:

- 1. Place the light horizontally when cutting it.
- 2. Use only factory-recommended cutter.
- 3. Cut the light according to the following instructions. Incorrect cutting & operation will damage the circuitry.



IP67 when assembled correctly.



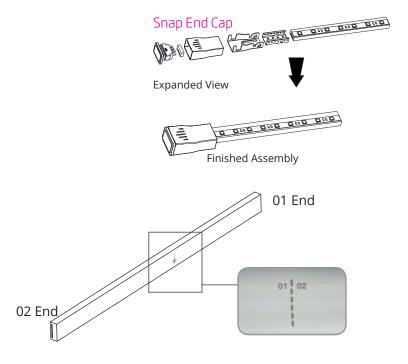
Expanded View



Finished Assembly

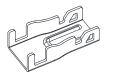
### Before Beginning:

Always select the correct connector for the end of the light. Connectors are marked with an 01 and 02 and correspond with the printed numbers on the fixture.



01 Components of Snap Connector/ End Cap



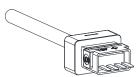




Grip Plate (1pc)

Compression Clip (1pc)

Snap Cover (1pc)

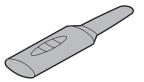


Lead Connector (1pc) [Contains Silicone Gasket (1pc)]



End Fitting (1pc) [Contains Silicone Gasket (1pc)]

02 | Tools



**Expanding Tool** 

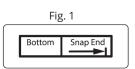
03 Installation Steps

03.1 | Placing Snap Cover

When placing snap cover, be sure to pay attention to the direction marked on the bottom.

The snap end of the cover points towards the assembly end.

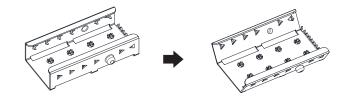
Fig. 1: directions printed on the under side of the snap cover.



Assembly End



Unfold the grip plate about 20 degrees on both sides.

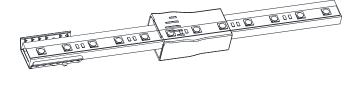


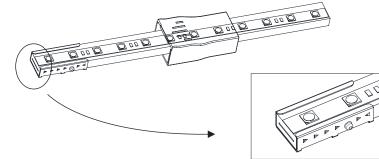
0000 0000

#### 03.3 | Installing the Grip Plate

Place the grip plate onto the assembly end of the light. Make sure it is facing the correct way with the extending metal tab sticking out from the assembly end and the side edges flush with the cut edge of the fixture.

Make sure the plate is snug to the fixture.

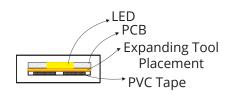


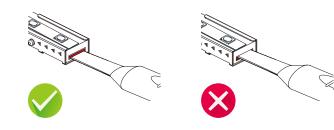


03.4 Creating a gap for Lead Connector/ End Fitting

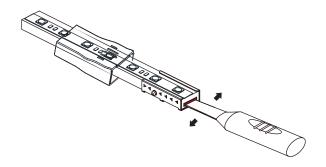
> Insert the expanding tool behind the PCB. Move the tool up and down 3 to 5 times gently to create a small gap.

NEVER insert the expanding tool into the front side (LED side) of the PCB.





Inserting the expanding tool into the front side of PCB will damage the light



#### 03.5 Inserting the Lead Connector/End Fitting

Carefully insert the pins of the lead connector/end fitting into the gap you created behind the PCB (Fig. 1).

There should be a space of 0.125in to 0.25in (2-5mm) between the lead connector/end fitting and the light fixture when properly installed.

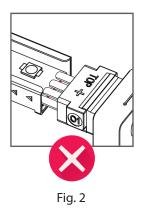
**Snap Connector** 00 Q 00 Q

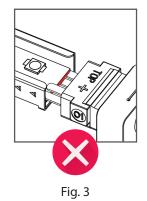
Fig. 1



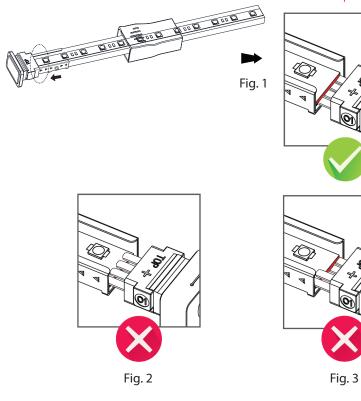
DO NOT insert the pins into the front side of the PCB. (Fig2)

DO NOT split the pins around the PCB (Fig.3).





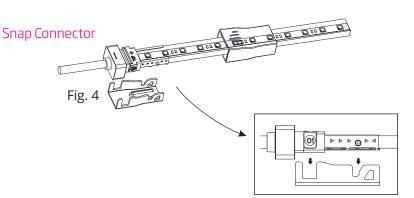
Snap End Cap



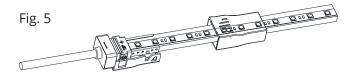


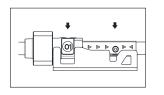
#### 03.6 Compression clip and Snap Cover Installation

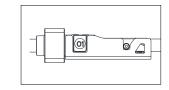
Align the lead conector and grip plate with the compression clip (Fig. 4).

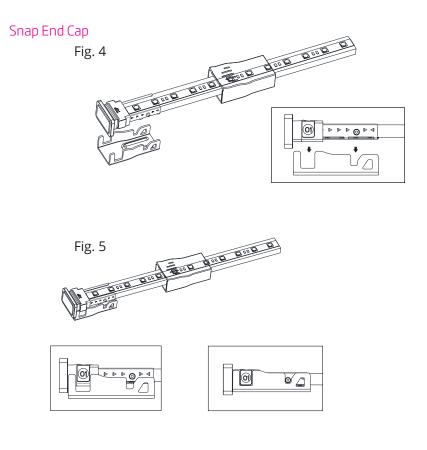


Apply even pressure to the lead connector and light fixture, pressing them into the compression clips until they are sitting flush along the bottom of the clip with no gaps. This will pull the fixture tight to the lead connector (Fig. 5).





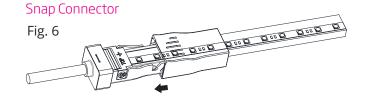


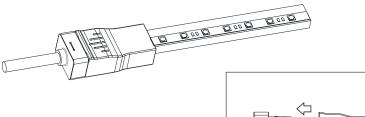


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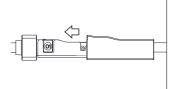
#### 03.6 Compression clip and Snap Cover Installation

Slide the snap Cover back towards the lead connector until you hear it snap into place (Fig. 6).

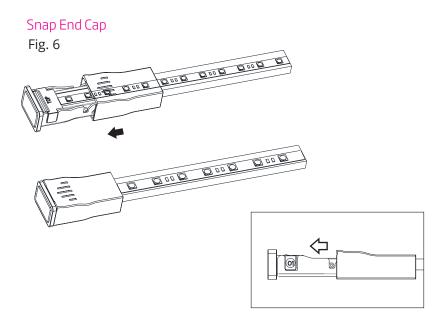






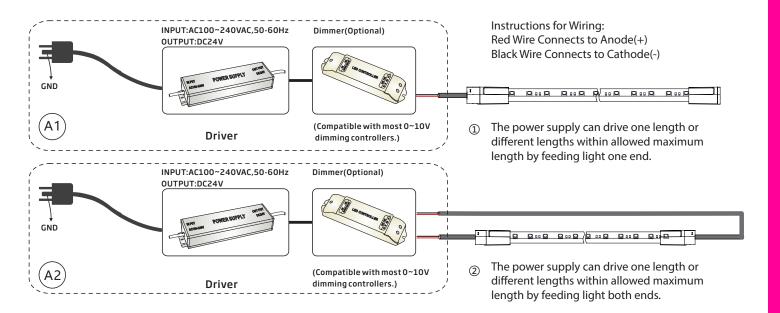


Power your fixture to ensure that it is working properly.



## Light Strip Wiring

- This LED Neon Flex Fixture is only compatible with a 24V power supply.
- Always observe proper polarity.
- Always add an additional 20% to the maximum load when sizing the power supply.
- Ensure that the power cable drawing current is no more than 80% of its current capacity.
- To minimize the voltage drop and maintain light consistency, do not use excessive lengths of wire between the power supply and light fixture.

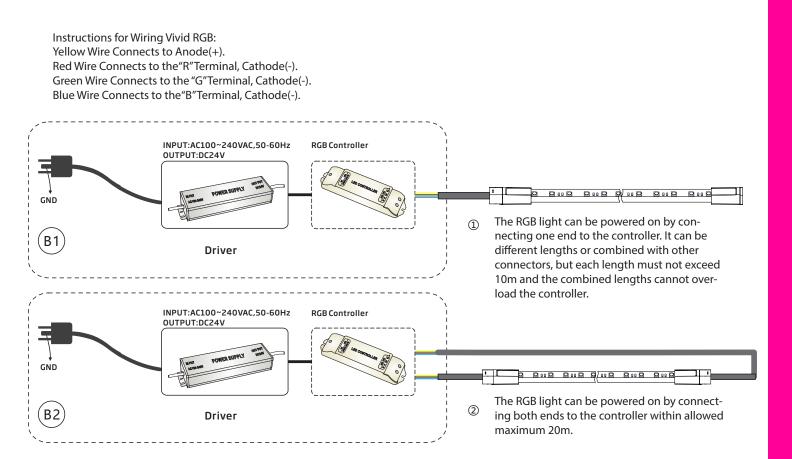


#### **Max Continuous length**

Product Number	Color	Single Feed	Double Feed
LS-15G-C-12-2W-E-XXX-24DV	Red/Amber	32.81ft (10m)	65.62ft (20m)
LS-15G-C-12-2W-E-XXX-24DV	Green/Blue/White	49.21ft (15m)	98.43ft (30m)

### Vivid RGB Wiring

- This LED Neon Flex Fixture is only compatible with a 24V power supply.
- Always observe proper polarity.
- Always add an additional 20% to the maximum load when sizing the power supply.
- Ensure that the power cable drawing current is no more than 80% of its current capacity.
- To minimize the voltage drop and maintain light consistency, do not use excessive lengths of wire between the power supply and light fixture.
- Accepts PWM input. Compatible with DMX decoders.
- Accepts PWM input. Compatible with DMX decoders.



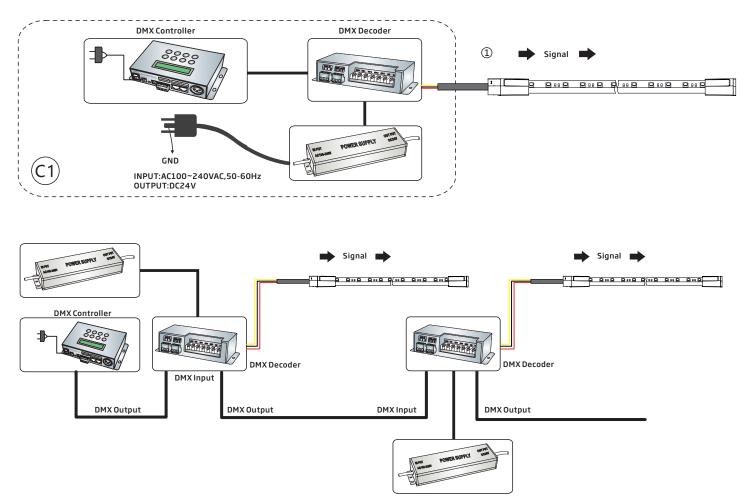
#### **Max Continuous length**

Product Number	Single Fee	ed	Double Feed		
LS-15G-C-12-4W-E-XXX-24DV	Seamless	s: 22.97ft (7m)	45.93ft (14m)		
	Snap:	32.81ft (10m)	65.62ft (20m)		

### Vivid Pixel Wiring

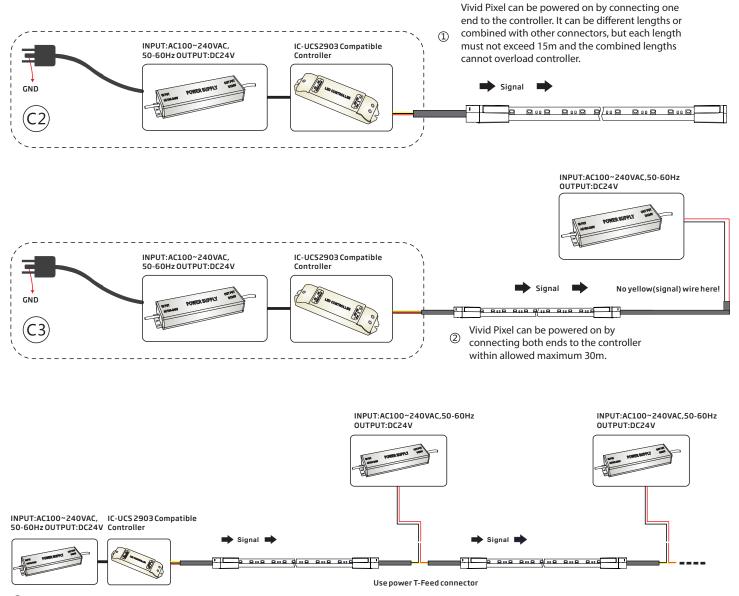
- This LED Neon Flex Fixture must be operated with a 24V power supply and IC-UCS2903 compatible controller or decoder.
- Polarity symbols, GND, signal line connection should match on each component properly.
- Always add an additional 20% to the maximum load when sizing the power supply.
- Ensure that the power cable drawing current is no more than 80% of its current capacity.
- To minimize the voltage drop and maintain light consistency, do not use excessive lengths of wire between the power supply and light fixture.
- Accepts PWM input. Compatible with DMX decoders.
- Vivid Pixel is one directional. The signal input direction is always indicated by an arrow marked on the side of light.

Instructions for Wiring Vivid Pixel: Red Wire Connects to the "VCC" or Anode(+) Terminal Yellow Wire Connects to the "Signal" Terminal. Black Wire Connects to the "GND" or Cathode(-) Terminal



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## Vivid Pixel Wiring



 $( \textbf{3} \quad \text{Vivid Pixel can be powered on by series connecting to the controller within allowed maximum length. } \\$ 

### Max Continuous length

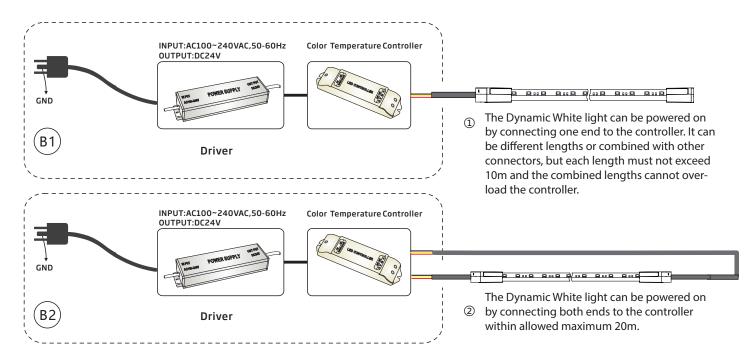
Product Number	Single Feed	Double Feed
LS-15G-B-12-3W-E-XXX-24DC	32.81ft (10m)	65.62ft (20m)

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## Dynamic White Wiring

- This LED Neon Flex Fixture is only compatible with a 24V power supply.
- Always observe proper polarity.
- Always add an additional 20% to the maximum load when sizing the power supply.
- Ensure that the power cable drawing current is no more than 80% of its current capacity.
- To minimize the voltage drop and maintain light consistency, do not use excessive lengths of wire between the power supply and light fixture.
- Accepts PWM input. Compatible with DMX decoders.

Instructions for Dynamic White Wiring: Red Wire Connects to Anode(+). Yellow Wire Connects to Low Color Temperature Connection, Cathode(-). Black Wire Connects to High Color Temperature Connection, Cathode(-).



#### **Max Continuous length**

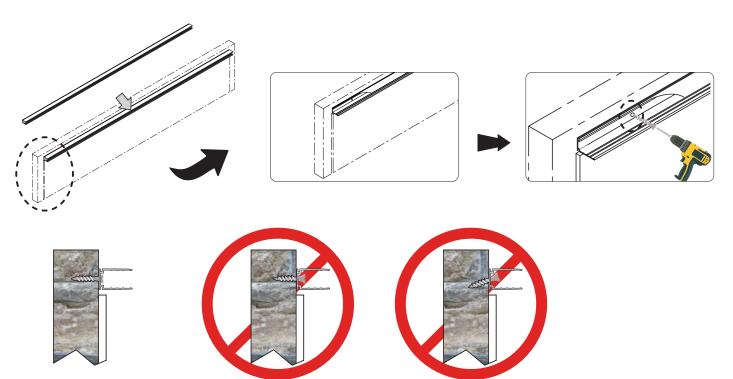
Product Number	Single Feed	Double Feed
LS-15G-C-12-3W-E-XXX-24DV	32.81ft (10m)	65.62ft (20m)

# Mounting Channels Standard, Plastic, & Spring Clip Channel

**Tools for Installation** 



#### Correct Installation of Standard Aluminum Channel



Screw into position and ensure the screw head is flush with the lower base of the aluminum profile. Screw head not flush.

Screw at an angle.

# Mounting Channels

### Mounting Channel Do's and Don'ts

#### Snap, Swivel, Seamless & Submersible Connectors and Ends

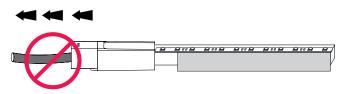
Do not put undue stress on the cables or connectors.



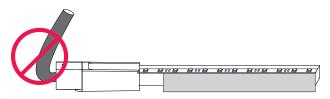
Leave a space of 0.4 to 0.8 in (10 to 20 mm) between the end of the channel and the connector.

#### Incorrect Instalation Methods

Do not put undue stress on the cables or connectors.



Do not curl or pull the cable with excessive force.



Do not bend the fixture at a sharp angle during installation.

Do not leave a space smaller than 0.4in (10mm) between the connector and the channel.





To avoid warping in the center, only install the fixture from one end to the other.



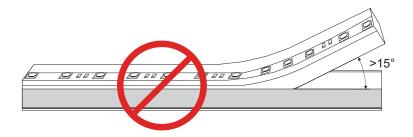
# Mounting Channels

### Mounting Channel Do's and Don'ts

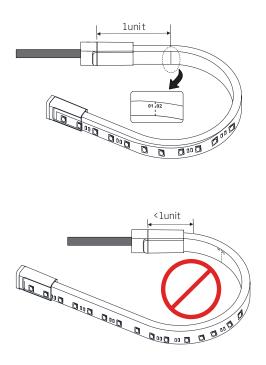
#### Correct Bending During Installation

When pressing the fixture into the channel, do not bend the fixture at an angle greater than 15 degrees.

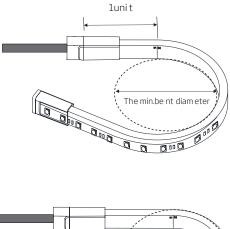




Avoid bending the light at the first cutting unit.



Do not push the fixture to bend smaller than the minimum bending diameter.





# Troubleshooting

### Entire fixture doesn't work.

- Check that the power supply is plugged in, switched on and receiving power.
- Check all light, dimmer or controller connections, connecting from the power supply to the fixture.
- Check polarity of all wire connections.
- Make sure power supply output voltage is 24V DC.
- Ensure connector pins are inserted into back side of PCB and properly assembled.
- Make sure your power supply is CV (constant voltage).

### Light appears dim or dull at one end.

- Make sure the voltage of the power supply is not lower than that of the light.
- Adjust the dimming level to maximum.
- Attach a lead wire to both ends of the fixture shorten fixture length to prevent voltage drop.

### Light appears excessively bright / is hot to the touch.

• Make sure the voltage of the power supply is not higher than that of the light.

### If the first segment doesn't work.

- Make sure unit s properly cut. If it has been cut wrong, remove the first segment, cutting it off properly.
- Check for damage done to the first LED from improper installation of the connector. If damage has been done, cut out the first segment and properly assemble the connector.
- Water ingress due to improper connector assembly could cause a short in the first segment. Replace length with a new one.
- External impact damage inside LEDs. Only use your hands to install LED Neon Flex into aluminum profile.

### Light is flashing on and off.

- Check the power supply to ensure it supports the length you are using. Select the appropriate strength or install an additional power supply to support your installation.
- Check that the power supply output voltage is stable.
- Check that front connector is properly installed with good contact with the copper PCB.
- Check that the proper controller is connected.

For more information, and troubleshooting, please refer to our Knowledge Base at www.glls.com/knowledge-base/

## 3 or 5 Year Limited Warranty

Green LED Lighting Solutions (GLLS) provides a standard 3 year (36-month) limited warranty for "LED Neon Flex Vivid" products manufactured with PVC encapsulations from the date of purchase to the original buyer. GLLS also provides a 5 year (60-month) limited warranty for certain "LED Neon Flex Vivid" products when manufactured with Silicone encapsulations from the date of purchase to the original buyer. This limited warranty covers manufacturer defects in the material and workmanship, only on the faulty section of the LED Neon Flex Vivid light. Replacement is provided only on the defective section of the LED Neon Flex Vivid light as defined by its cutting marks. The owner(s) will need to provide proof of purchase at the time of exchange. This Limited Warranty is valid only when LED Neon Flex Vivid lights are used together with LED Neon FlexVivid approved power supplies, controllers and dimmers for their intended purpose and are properly installed and wired in accordance with all instructions, building codes, the latest UL Standards of Safety, NEC, CSA or any other domestic or international safety agencies.

Standard 3 year limited warranty applies to connectors as well. The 5 year limited warranty on Silicone fixtures will apply to the connectors as well.

#### **Warranty Terms and Conditions**

#### Exclusions

GLLS will not cover damage by abuse, misuse, curvature past the recommended bend radius, punctures, cuts, shortening or splicing outside of the designated cutting marks, disregard for proper cleaning, faulty installation, improper maintenance, including forfeiting the use of a surge protector, or any repairs not carried out by certified LED lighting professionals.

Items not covered by this warranty are those considered as parts which are prone to failure due to normal wear and tear.

GLLS' warranty does not cover any ancillary costs of warranty such as, but not limited to, equipment costs, labor, permits, removal, or reinstallation. GLLS' warranty is a parts only warranty.

#### **Shipping Conditions**

All shipping charges should be pre-paid before delivery. If the requested replacement of service is within the terms of the warranty, the item will be returned to the purchaser postage paid. Any shipping damage due to carrier mishandling or improper packaging is the responsibility of the sender. If the product is not within the terms of the warranty GLLS will advise the purchaser of the price of replacement and ship it to the purchaser upon receipt of payment including shipping charges. Please allow 2-4 weeks for return of product. GLLS takes great pride in our products and our customer service and we try to satisfy each situation within the same business day. We cannot be held responsible for shipping delays.

#### **To Obtain Warranty Service**

If an LED Neon Flex Vivid S product fails under this warranty, please contact a customer service agent at GLLS www.glls.com or 1-888-850-NEON (6366). GLLS will replace the product at its own discretion, once verification of the defective product is determined. GLLS's liability on any claim shall never exceed the purchase price of the specific product.

#### Exchanges

All exchanges for products will be honored only after the product has been received by the GLLS warehouse or sales office. The returning product will be inspected by the warehouse or sales staff and will be deemed acceptable or not acceptable. If deemed acceptable, the exchanged product will be shipped to the purchaser. All returns judged not acceptable will receive no refund and will not be returned to the purchaser until the purchaser has paid the return shipping costs.

#### Shipping on Exchanges

Shipping costs on exchanges will be judged on extenuating circumstances from the original purchase and assessed by the warehouse or sales staff.

# Appendix

#### Correlated Color Temperature (CCT)

### ANSI Standard

Nominal CCT Categories									
Nominal CCT	Target CCT and tolerance (K)	Target Duv and tolerance							
2700K	2725 ± 145	$0.000 \pm 0.006$							
3000K	3045 ± 175	$0.000 \pm 0.006$							
3500K	3465 ± 245	$0.000 \pm 0.006$							
4000K	3985 ± 275	$0.001 \pm 0.006$							
4500K	4503 ± 243	$0.001 \pm 0.006$							
5000K	5028 ± 283	$0.002 \pm 0.006$							
5700K	5665 ± 355	$0.002 \pm 0.006$							
6500K	6530 ± 510	$0.003 \pm 0.006$							
Flexible CCT (2700-6500K)	$T^{2)} + \Delta T^{3)}$	$DUVT^{\scriptscriptstyle (4)}\pm 0.006$							

#### Remark:

- 1. Six of the nominal CCTs correspond to those in the fluorescent lamp specification 2700K, 3000K (Warm White), 4100K (Cool White), 5000K and 6500K (Daylight), respectively.
- 2.  $\Delta T$  is given by  $\Delta T$ =0.0000108xT<sup>2</sup>+0.0262xT+8.
- 3. Duv is given by Duv=57700x(1/T)2-44.6x(1/T)+0.0085.

#### **Recomended Lead Wire Length According to Power Consumption**

Note: 1. Follow the parameters in the below chart, lead wires longer than the specified lengths will create voltage drop and eventually affect the lumen output of light.

2. The 0.3m lead wire is not included in this chart.

3. Lead wire length over 10m is NOT recommended unless under special circumstances, especially for adressable lights.

<b>Total Watts</b>	22AWG/0.34mm <sup>2</sup>	20AWG/0.53mm <sup>2</sup>	18AWG/0.82mm <sup>2</sup>	17AWG/1.04mm <sup>2</sup>	16AWG/1.38mm <sup>2</sup>	14AWG/2.07mm <sup>2</sup>	12AWG/3.29mm <sup>2</sup>	10AWG/5.62mm <sup>2</sup>		
10W	118.11ft (36m)	196.85ft (60m)	328.08ft (100m)	393.70ft (120m)	459.32ft (140m)	787.40ft (240m)	1312.34ft (400m)	1968.5ft (600m)		
20W	59.06ft (18m)	98.43ft (30m)	164.04ft (50m)	196.85ft (60m)	229.66ft (70m)	393.70ft (120m)	656.17ft (200m)	984.25ft (300m)		
30W	39.37ft (12m)	65.62ft (20m)	98.43ft (30m)	124.67ft (38m)	147.64ft (45m)	262.47ft (80m)	426.51ft (130m)	656.17ft (200m)		
40W	26.25ft (8m)	49.21ft (15m)	72.18ft (22m)	91.86ft (28m)	114.83ft (35m)	196.85ft (60m)	311.68ft (95m)	459.32ft (140m)		
50W	19.69ft (6m)	39.37ft (12m)	59.06ft (18m)	72.18ft (22m)	91.86ft (28m)	157.48ft (48m)	246.06ft (75m)	344.49ft (105m)		
60W	16.40ft (5m)	32.81ft (10m)	49.21ft (15m)	59.06ft (18m)	72.18ft (22m)	118.11ft (36m)	196.85ft (60m)	288.71ft (88m)		
70W	/	26.25ft (8m)	39.37ft (12m)	45.93ft (14m)	59.06ft (18m)	98.43ft (30m)	164.04ft (50m)	236.22ft (72m)		
80W	/	19.69ft (6m)	32.81ft (10m)	36.09ft (11m)	45.93ft (14m)	78.74ft (24m)	131.23ft (40m)	190.29ft (58m)		
90W	/	13.12ft (4m)	22.97ft (7m)	26.25ft (8m)	32.81ft (10m)	59.06ft (18m)	98.42ft (30m)	147.64ft (45m)		
100W	/	/	16.40ft (5m)	19.69ft (6m)	22.97ft (7m)	39.37ft (12m)	72.18ft (22m)	104.99ft (32m)		
110W	/	/	9.84ft (3m)	13.12ft (4m)	16.40ft (5m)	26.25ft (8m)	49.21ft (15m)	72.18ft (22m)		
120W	/	/	6.56ft (2m)	8.20ft (2.5m)	9.84ft (3m)	/	26.25ft (8m)	39.37ft (12m)		

#### **Loading Chart**

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Power	35W	60W	75W	80W	100W	120W	150W	100W	120W	150W	185W	240W	320W
4W Length	22.97ft (7m)	39.37ft (12m)	49.21ft (15m)	52.49ft (16m)	/	/	/	65.62ft (20m)	78.74ft (24m)	98.43ft (30m)	118.11ft (36m)	/	/
6W Length	14.76ft (4.5m)	26.25ft (8m)	32.81ft (10m)	34.45ft (10.5m)	42.65ft (13m)	/	/	/	52.49ft (16m)	65.62ft (20m)	80.38ft (24.5m)	98.43ft (30m)	/
7.2W Length	11.48ft (3.5m)	19.69ft (6m)	24.61ft (7.5m)	26.25ft (8m)	32.81ft (10m)	39.37ft (12m)	49.21ft (15m)	/	/	/	60.70ft (18.5m)	78.74ft (24m)	98.43ft (30m)
12W Length	6.56ft (2m)	13.12ft (4m)	16.40ft (5m)	16.40ft (5m)	21.33ft (6.5m)	26.25ft (8m)	32.81ft (10m)	/	/	/	39.37ft (12m)	52.49ft (16m)	65.62ft (20m)
15W Length	4.92ft (1.5m)	9.84ft (3m)	13.12ft (4m)	13.12ft (4m)	16.40ft (5m)	/	/	/	19.69ft (6m)	22.97ft (7m)	32.81ft (10m)	/	/
Connections	Single							Double					